

12 September 2019

Dear Parent/Carer

Re: ClassCharts – our new behaviour app



The Academy records positive and negative behaviour events in a system called ClassCharts. It is an online system, which teachers use to track achievement and behaviour throughout the school year.

At Nottingham Girls' Academy we are always seeking better ways of communicating and working with parents/carers. One of the key benefits of using ClassCharts is that we will be able to securely share this behaviour information with you, keeping you up-to-date in real-time.

Positive behaviour is recognised with BUILD points. Students are awarded BUILD points for developing their character, showing resilience, demonstrating effort above-and-beyond usual expectations and random acts of kindness. BUILD points contribute to rewards such as trips and invitations to special events in school.

In contrast to this, students lose BUILD points for negative behaviour. In particular, negative events are recorded if pupils disrupt learning, fall short of our high expectations regarding conduct, punctuality or uniform, or if they display rude or unkind behaviour.

Parents/carers now have access to ClassCharts so that they can view their daughters behaviour records whenever they like via an app. We hope that by providing this information you will find it even easier to support your daughter: praising her achievements and positive behaviour, and discussing any incidents of negative behaviour.

Furthermore, if your daughter is issued with an after-school detention, we will inform you via the app, and she may need to complete this that same day. National research and DfE guidance shows that detentions issued the same day as misbehaviour occurs are most effective in helping to improve behaviour.

We would therefore appreciate your support in taking the time to download the ClassCharts Parent App (free on Google Play or App Store) onto your mobile phone. Details of how to log in, and the reference code unique to your child, are attached. If you have more than one child in the Academy, then you can enter multiple codes once you have created your account and logged in for the first time.

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- We strive to fulfil everyone's learning potential. • We value high standards, hard work and a ceaseless desire to improve.
 - We provide a safe, kind, nurturing and inclusive environment. • We enjoy the journey together.



There is also a Student App that will allow your children to see the data for themselves. We hope this will help them reflect upon their behaviour and strive for the constant improvement we value at Nottingham Girls' Academy. To allow this, each pupil will be provided with a unique access code to the system, which they will attach to a page in their planner.

What you will be able to see in the App:

All of the 'live feed' information will come across on the first page. You can then slide across to the detention page; this will show whether your child has a detention pending, whether they attended it or not and if it has been 'up-scaled'. An 'up-scaled' detention may mean, for example, that your child did not attend a 10-minute detention and therefore it has been set for another time and increased to 20 minutes.

Once you are up and running with the app and it gets used regularly, you can click on the calendar and view your child's behaviour weekly or monthly to give you a visual representation of their behaviour and any fluctuations or patterns that might occur.

To help you understand the events that we reward and sanction, we have attached a list of the things we routinely log in ClassCharts, with a brief explanation of what they mean.

We always value parents/carers' support and comments but we do not require you to get in touch every time your daughter is awarded a point or issued a sanction. We would therefore like to ask you for your continued trust and support in the decisions that we make to uphold our high expectations. We strive to ensure all children fulfil their potential. We believe we can do that best by working together; making sure the environment is inclusive and conducive for learning.

That said, please do not hesitate to contact the Academy if you require any further information about or assistance with the app or if you would value a discussion about your child's behaviour.

Yours faithfully



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